

## Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form excluding official use box using a ball point pen and send it to:

Zephyr Homeloans  
PO Box 12  
Skipton  
BD23 2HL

Name(s) of account holder(s)



Bank/building society account number

--	--	--	--	--	--	--	--

Branch sort code

--	--	--	--	--	--

Name and full postal address of your bank or building society

To: The Manager Bank/building society

Address



Postcode

Reference

M	1	0	0	1													
---	---	---	---	---	--	--	--	--	--	--	--	--	--	--	--	--	--

Service user number

1	6	9	1	6	6
---	---	---	---	---	---

FOR Zephyr OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society.

**Instruction to your bank or building society**

Please pay Zephyr Homeloans Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Zephyr Homeloans and, if so, details will be passed electronically to my bank/building society.

Signature(s)



Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DDI1

**This guarantee should be detached and retained by the payer.**

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Zephyr Homeloans will notify you 4 working days in advance of your account being debited or as otherwise agreed. If you request Zephyr Homeloans to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Zephyr Homeloans or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Zephyr Homeloans asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us