

### Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form excluding official use box using a ball point pen and send it to:

Zephyr Homeloans  
Gateway House  
Gargarve Road  
Skipton  
North Yorkshire  
BD23 2HL

Service user number

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Name(s) of account holder(s)

  


Bank/building society account number

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Branch sort code

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Name and full postal address of your bank or building society

To: The Manager	Bank/building society
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Address




Postcode

Reference

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FOR Zephyr OFFICIAL USE ONLY  
This is not part of the instruction to your bank or building society.

#### Instruction to your bank or building society

Please pay Zephyr Homeloans Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Zephyr Homeloans and, if so, details will be passed electronically to my bank/building society.

Signature(s)



Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer.

### The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Zephyr Homeloans will notify you 4 working days in advance of your account being debited or as otherwise agreed. If you request Zephyr Homeloans to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Zephyr Homeloans or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Zephyr Homeloans asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us